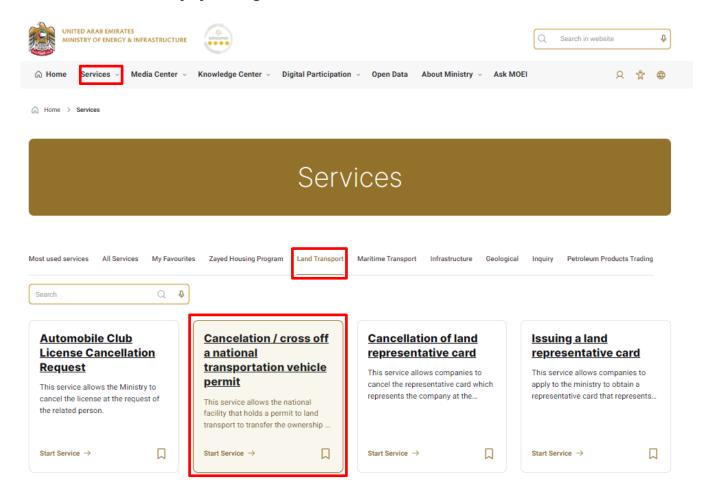
User Manual

Cancelation/cross off a national transportation vehicle permit

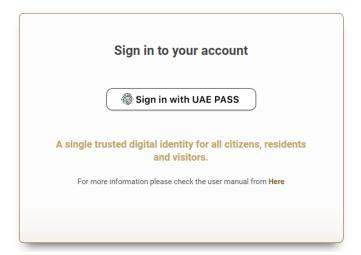
V 1.2

2025

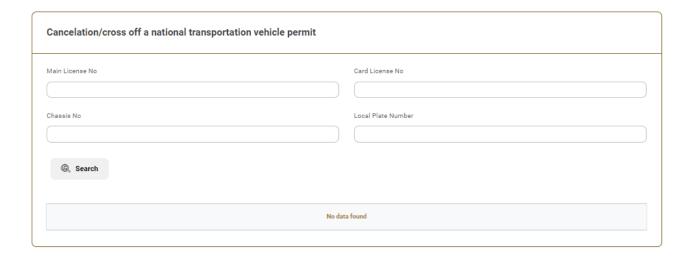
- 1. Open MOEI website: https://www.moei.gov.ae
- 2. From the home page, go to Services, choose "Land Transportation" Then select the Sub category "Cancelation/cross off a national transportation vehicle permit".you can start the service immediately by clicking on Start Button



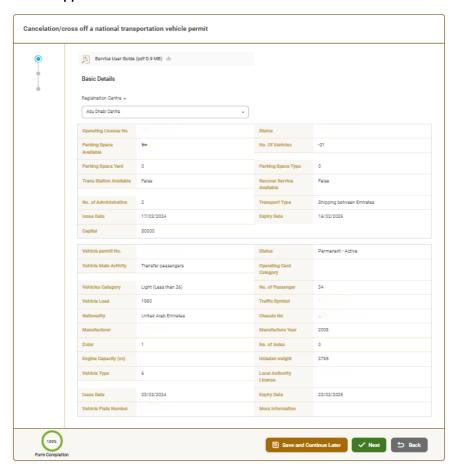
3. Then it will redirect you to the Login page, you can login by using UAE PASS.

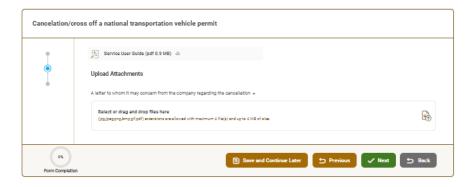


4. search for Card License No.

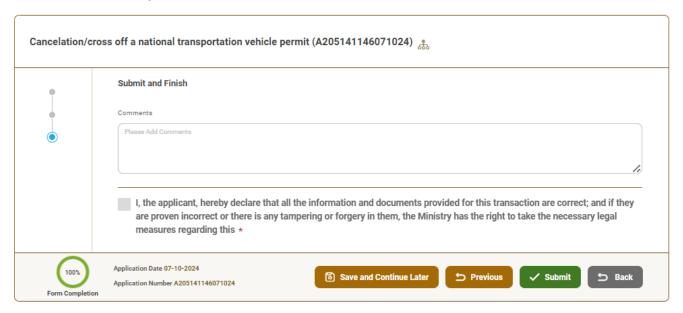


5. Fill the application Information.

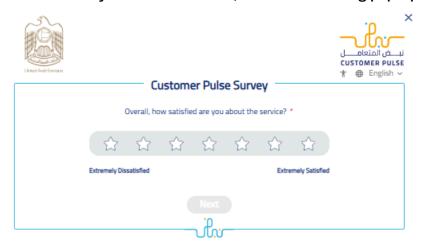




6. Submit the request by click on "Submit".



7. Fill the satisfaction survey about the eService, when the following pop-up shows up:

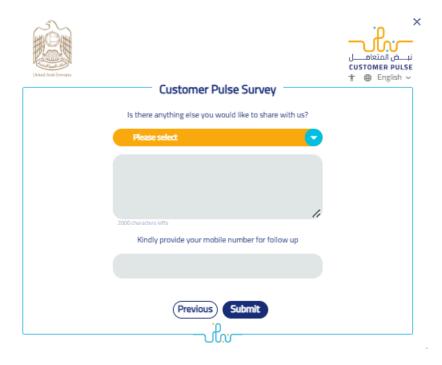






Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements? Ease of using UAE Pass Service information was clear and accurate I was able to access the service through the website easily The service application procedures were easy Payment options were easy and error-free I was able to track my service status and get updates The time to complete the service was as per my expectations There were no obstacles or technical issues while using the website Availability of Online Support I was proactively notified or reminded to apply for the service My documents & Information were available and there was no need to upload them again (Previous)



- 8. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:
 - a. Click on the arrow as shown in the image below



b. for searching/filtering the requests based on Reference Number/RequestDate/Service Name/Request Status:

